



Return Merchandise Authorization Form (“RMA”)

To submit a Return Merchandise Authorization (RMA) request, complete the following form. In order to expedite your request, please complete all the information requested below.

Return the completed form to info@nativemdinc.com. You will be notified within two business days [with an RMA number] once your return request has been approved. Complete the RMA details as described, then read page 2 and sign where applicable.

Customer Name:	
Website Product was Purchased:	
Mobile Phone:	Fax (if aval):
E-mail address:	
Best time to Call (if needed):	

Return Billing Information

Name on Card:		
Billing Address:		
City, State, Postal Code:		
Country:		
Card #	Exp. Date:	3-Digit Code:
Signature: _____ Date: _____		

Product Information

Lot #	
Date of Purchase:	Amount of Purchase:

Reason for Return:

Authorizing Manager: _____ **RMA #:** _____

Signature: _____ **Date of Approval:** _____

Refunds and Return (“Policy”)

Our return policy applies only to products purchased directly from www.NativeMDinc.com. Each product sold at our site comes with a 30-day Satisfaction Guarantee. If our products do not meet your expectations (for any reason) you may return it within 30 days of the order date for a full refund of the product price, minus shipping. Be sure to clearly write the Return Merchandise Authorization (RMA) number assigned to you on the outside of the shipping parcel or package. Our shipping department is NOT allowed to accept any packages without an RMA number. After the shipping team receives your return it generally takes up to 5 business days to process your refund. Once your return is processed we will e-mail you a refund confirmation receipt from Customer Care.

No refunds or exchanges of any kind will be approved after 30 days from purchase. All approved refunds will be provided as credit to your credit card or selected choice of payment used at the time purchase. There is no restocking fee. If a faulty or damaged product was received through redemption from a Rewards program, a replacement product will be sent to you within 10 days of receiving your request. We do not permit any cash equivalent credits or returns for products received and/or awarded through our rewards program. Customer is responsible for paying all returned shipping charges on non-faulty or undamaged returns.

CUSTOMER SIGNATURE: _____

CUSTOMER NAME: _____

DATE: _____